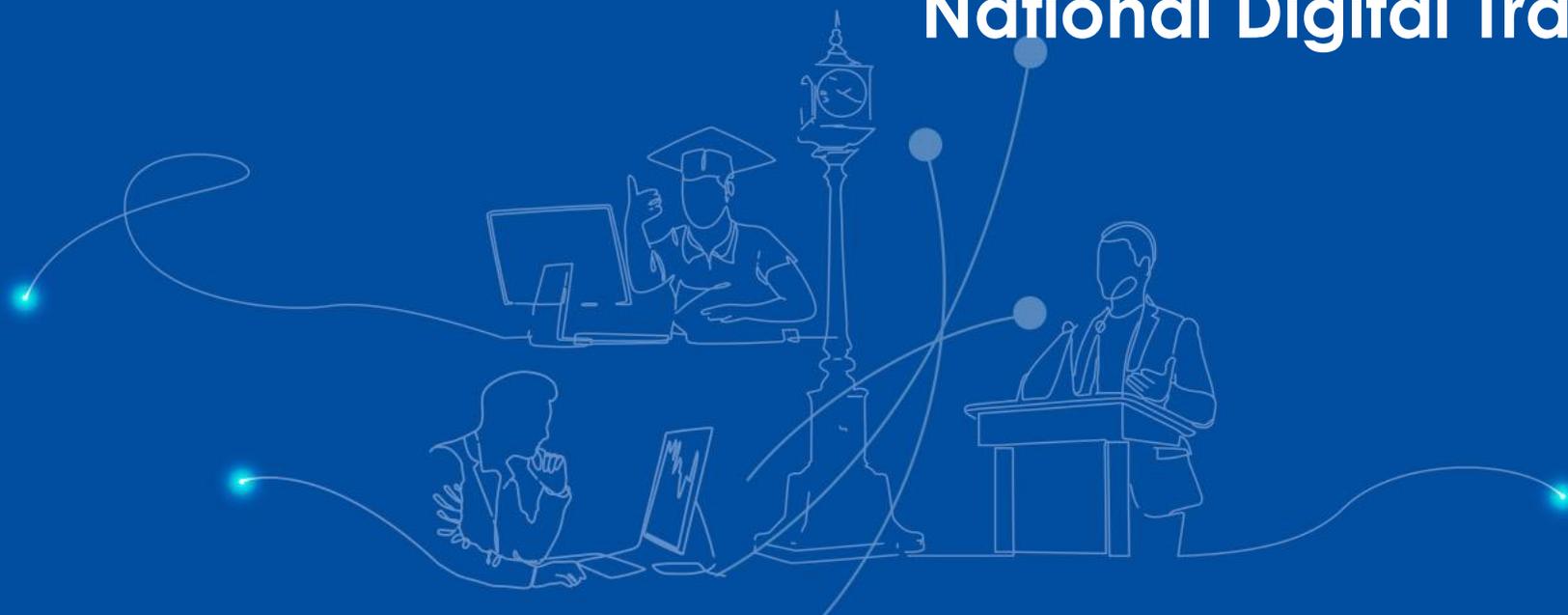


National Digital Transformation Strategy



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National Chief Digital Officer
Ministry of Digital Transformation
November 2022

Trinidad and Tobago's National Digital Transformation Strategy



- The National Digital Transformation Strategy:
 - Built on co-creation, collaboration and communication;
 - With a single face of government;
 - Is citizen centric;
 - Eliminating redundancies;
 - Promoting digital access and inclusion;
 - Providing opportunities for improving digital skills and literacy; and
 - Enabling integration and leveraging global connections.



National Priorities



The work of the Ministry is about people and making their lives better:

- creation of a national E-Identity and interoperability framework.
- increased digital access and enhanced digital skills and literacy across the islands.
- the institution of a Health Information System for e-medical records.
- strengthening the infrastructure on which our Education Sector is required to operate in this blended approach to learning.
- the creation of a Social Services Management Information System which will equip the Ministry of Social Development and Family Services with new and efficient automated tools that will support significant improvements in the social services processes.
- the stabilisation of our government platform to create an information superhighway, as cliched as it sounds, across government services.



How will we approach the NDTs?



End to End

We must look at the process/service as a whole and build in our controls and standards along each step and segment.



Sustainable

What we do today must enrich the lives of each successive generation that follows employing appropriate green technology where we can.



Home Grown

We need to reduce the reliance on external providers and live out our motto of "Made by T&T for T&T and the world".



Open Standards

We must explore all available options for economic efficiencies, cross collaboration, and information sharing.

Defining the Path



The MDT is:

- engaging in constant environmental scanning of countries that have accelerated their digitalisation agendas;
- Engaging with regional and international actors and processes such as Red GEALC in securing learnings and participating in cooperative mechanisms;
- benchmarking where we are and what we have done and achieved against their successes.
- reviewing our lessons learnt from previous attempts at digital transformation – the starts and stops over the years.



Key Drivers of National Digital Transformation Strategy



“A new way to address the **end-to-end** consumption and delivery of goods and services to customers using **appropriate digital technology.**”

E-Identifier & Interoperability Solutions:

Utilises new digital initiatives in EBC, MSDFA, Licensing Office, RG Office, CDAP, MOH

100% growth in ICT sector contribution to GDP in 1 year:

Developers Hub & Green Data Centre with Distributed Cloud Services

New areas of focus:

Digital Society, Digital Economy & Digital Government

New Enabling Technologies

Green Data Centres, Cloud Computing, IOT Devices, Smart Poles, Immutable Ledger Technology, Drones & Data Analytical Tools





Trinbago People

What do our people want?

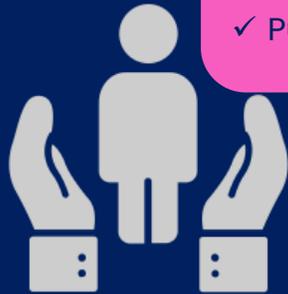
- ✓ To participate easily in the economy (financial freedom)
- ✓ To own their own business
- ✓ To own their own home
- ✓ To raise children
- ✓ To invest
- ✓ To make art/create
- ✓ To export TT products
- ✓ To connect to markets and networks
- ✓ To feel safe physically and have peace of mind
- ✓ To further his/her education
- ✓ To travel



Our digital transformation goals are very similar to those of our regional partners so we look forward to continuing our engagement and active participation.

What can we do for our Trinbago People?

- ✓ Inspire them to dream big dreams.
- ✓ Incentivise their hard work and discipline
- ✓ Create the enabling space for them to push boundaries of creativity
- ✓ Push them beyond the traditional professions



What do our people expect from DT?

- | | |
|------------------------------|-----------------------------|
| ✓ Secure systems | ✓ Opportunity to earn money |
| ✓ An opportunity to be heard | ✓ Single Face of GoRTT |
| ✓ Ease of Use | ✓ Increased training |
| ✓ E-Transactions | ✓ Access |
| ✓ Meaningful connectivity | ✓ Resilience |

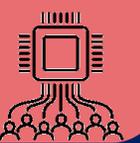


How do we Engage with our people?



How do we keep the connection going?

- ✓ Engendering Hope and Trust
- ✓ Being Authentic
- ✓ Thinking End to End
- ✓ Ensuring Sustainability
- ✓ Putting the Citizen first
- ✓ Incorporating Open Standards
- ✓ Building in Interoperability and Scalability
- ✓ Considering Diversity and Inclusion
- ✓ Fostering Global Innovation and Advancement



Thank You!

