

# Certificate

AENOR has issued an IQNET recognized certificate that the organization:

## MUNICIPALIDAD DE SAN ISIDRO

SEE ADDRESSES SPECIFIED IN ANNEX

has implemented and maintains a/an  
**Quality Management System**

for the following scope:

“Provision of services in relation to:

- A) Citizen service: calls and emails for information requirements.
- B) Preventive and promotional medical guidance via telephone.
- C) Taxpayer attention: calls and emails.
- D) Face-to-face attention to VPSI taxpayers (Vecino Puntual San Isidrino) in the Attention Platform.
- E) Receipt of payment of tax debt via website.
- F) Attention to the citizen through microbiological test for processed foods, water for human consumption and living and inert surfaces.
- G) Itinerant service of attention to the neighbor.
- H) Administrative procedures in relation to:  
Issuance of Building License Modality "C" and Modality "D" with prior evaluation by the Technical Commission Cadastral verification at the request of the Party Granting of Pensioner Benefit tax  
Declaration Certification of Property Tax Proof of No Debt Fractionation of Tax Debts.

which fulfils the requirements of the following standard

**ISO 9001:2015**

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Registration Number: **ES-0289/2023**



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CEO

**AENOR**  
Confia

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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